

# VIZIO



## QUICK START GUIDE

Model: S3851w-D4

# IMPORTANT SAFETY INSTRUCTIONS

Your Unit is designed and manufactured to operate within defined design limits, and misuse may result in electric shock or fire. To prevent your Unit from being damaged, the following rules should be observed for its installation, use, and maintenance. Please read the following safety instructions before operating your Unit. Keep these instructions in a safe place for future reference.

- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with a dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as when the power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- To reduce the risk of electric shock or component damage, switch off the power before connecting other components to your Unit.
- Unplug the power cord before cleaning your Unit. A damp cloth is sufficient for cleaning. Do not use a liquid or a spray cleaner on your Unit. Do not use abrasive cleaners.
- Always use the accessories recommended by the manufacturer to insure compatibility.
- When moving your Unit from an area of low temperature to an area of high temperature, condensation may form in the housing. Wait before turning on your Unit to avoid causing fire, electric shock, or component damage.
- Slots and openings in the back and bottom of the cabinet are provided for ventilation. To ensure reliable operation of your Unit and to protect it from overheating, be sure these openings are not blocked or covered. Do not place your Unit in a bookcase or cabinet unless proper ventilation is provided.
- Never push any object into the slots and openings on your Unit enclosure. Do not place any objects on the top of your Unit. Doing so could short circuit parts causing a fire or electric shock. Never spill liquids on your Unit.
- The power cord must be replaced when using different voltage than the voltage specified. For more information, contact your dealer.
- When connected to a power outlet, power is always flowing into your Unit. To totally disconnect power, unplug the power cord.
- The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of un-isolated, dangerous voltage within your Unit that may be of sufficient magnitude to constitute a risk of electric shock to persons.
- The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and servicing instructions in the literature accompanying your Unit.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.
- The wall socket should be located near your Unit and be easily accessible



- Keep your Unit away from moisture. Do not expose your Unit to rain or moisture. If water penetrates into your Unit, unplug the power cord and contact your dealer. Continuous use in this case may result in fire or electric shock.
- Do not use your Unit if any abnormality occurs. If any smoke or odor becomes apparent, unplug the power cord and contact your dealer immediately. Do not try to repair your Unit yourself.
- Avoid using dropped or damaged appliances. If your Unit is dropped and the housing is damaged, the internal components may function abnormally. Unplug the power cord immediately and contact your dealer for repair. Continued use of your Unit may cause fire or electric shock.
- Do not install your Unit in an area with heavy dust or high humidity. Operating your Unit in environments with heavy dust or high humidity may cause fire or electric shock.
- Ensure that the power cord and any other cables are unplugged before moving your Unit.
- When unplugging your Unit, hold the power plug, not the cord. Pulling on the power cord may damage the wires inside the cord and cause fire or electric shock. When your Unit will not be used for an extended period of time, unplug the power cord.
- To reduce risk of electric shock, do not touch the connector with wet hands.
- Insert the remote control battery in accordance with instructions. Incorrect polarity may cause the battery to leak which can damage the remote control or injure the operator.
- See the important note and rating located on the bottom of the unit.
- **WARNING** - This equipment is not waterproof. To prevent a fire or shock hazard, do not place any container filled with liquid near the equipment (such as a vase or flower pot) or expose it to dripping, splashing, rain, or moisture.
- **CAUTION** - Danger of explosion or fire if battery is mistreated. Replace only with the same or specified type.
- Do not leave the battery exposed to direct sunlight for a long period of time with doors and windows closed. Do not disassemble the battery or dispose of it in fire.
- Disconnect the mains plug to shut off when you experience trouble or the device is not in use. The mains plug shall remain readily operable.
- When wall mounting, be sure that the mounting surface is strong enough to bear the weight of the Sound Bar.

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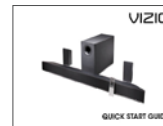
High Definition Sound Bar with  
Wireless Subwoofer



2 x Satellite Speakers



Remote Control  
with Batteries



This Quick  
Start Guide



Digital Optical  
Cable



Stereo RCA to 3.5mm  
Audio Cable



Coaxial Audio  
Cable



2 x Satellite Speaker  
Audio Cables



2 x Power  
Cables



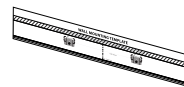
2 x Sound Bar Wall  
Mount Brackets



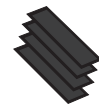
2 x Satellite Wall  
Mount Brackets



4 x Wall  
Mount Screws  
(Size: M4 x 10)

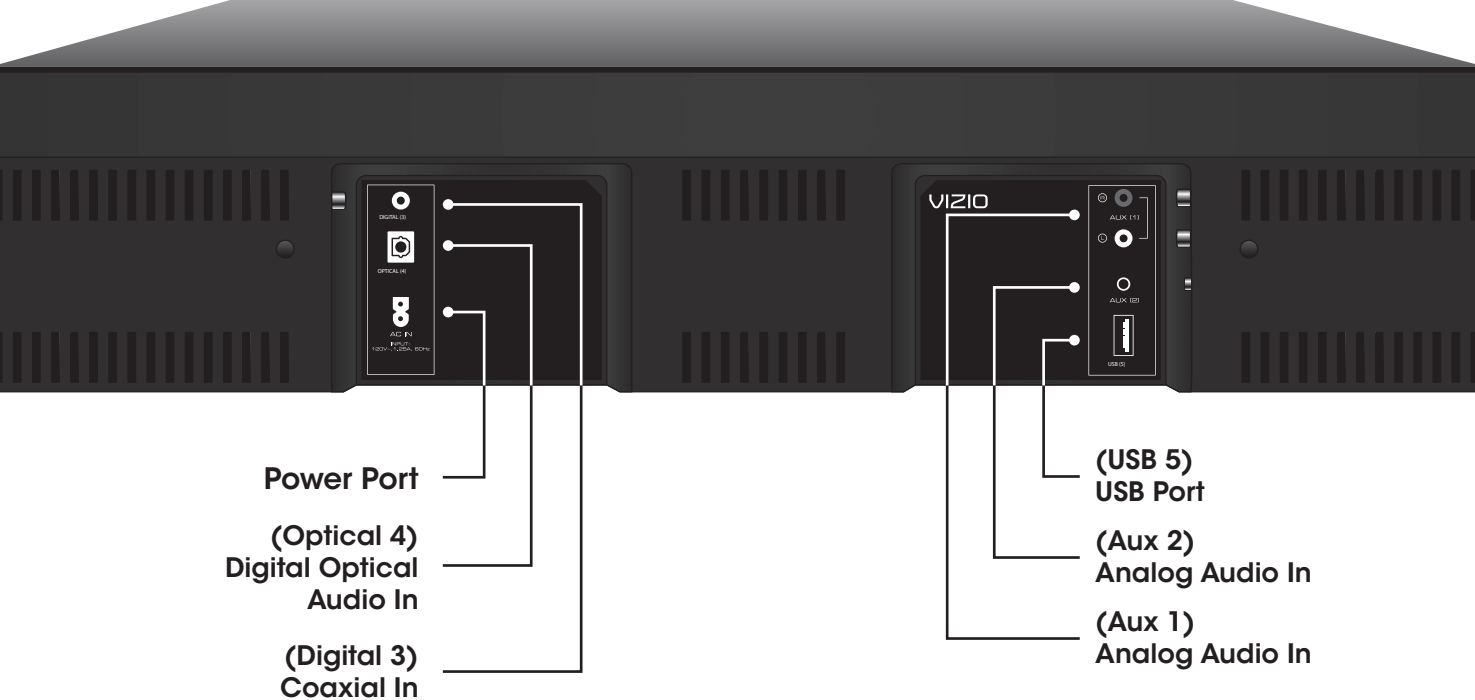


Wall Mount  
Template

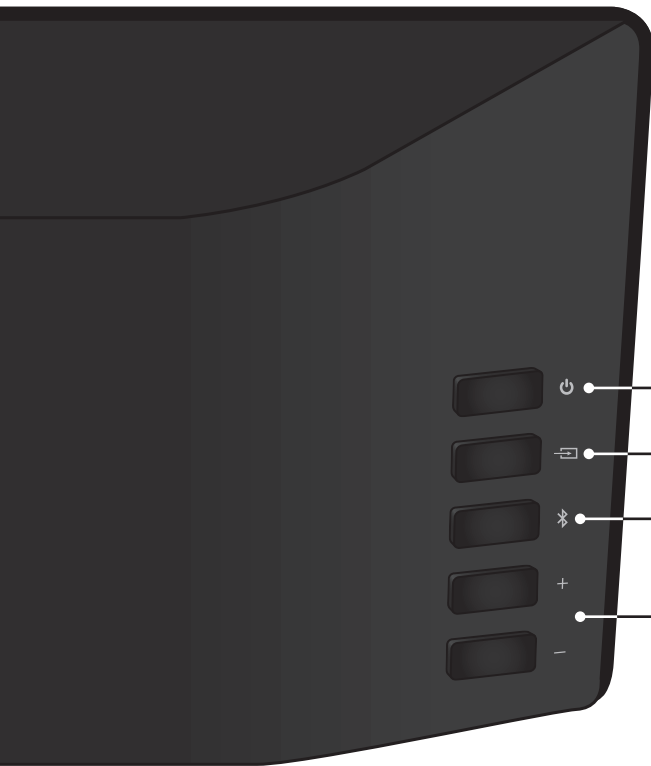


4 x Velcro  
Cable Ties

## Back of Sound Bar



## Back of Sound Bar



Control Buttons are located here

**Power**

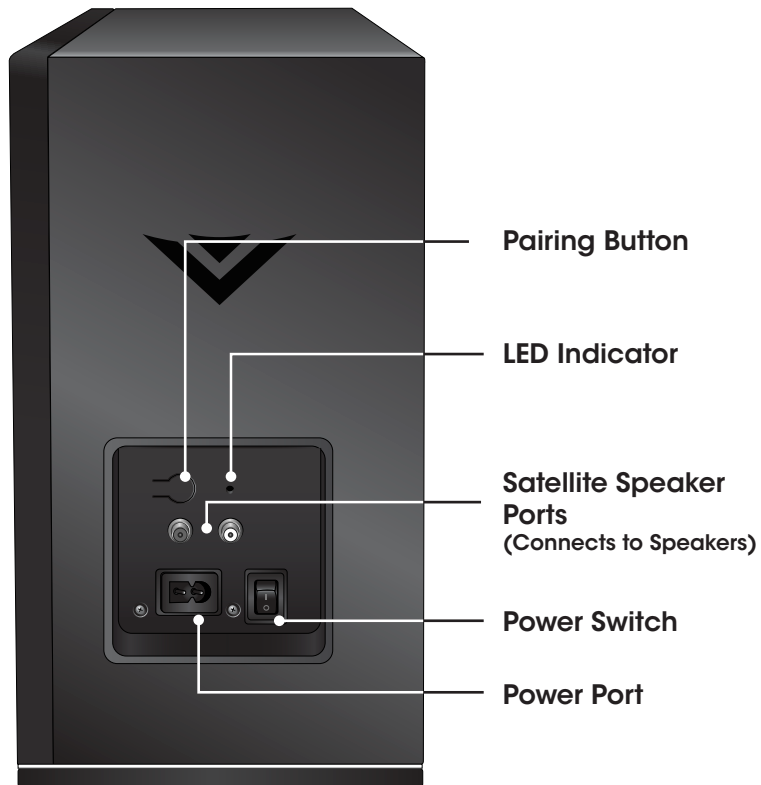
**Input**

**Bluetooth Input**

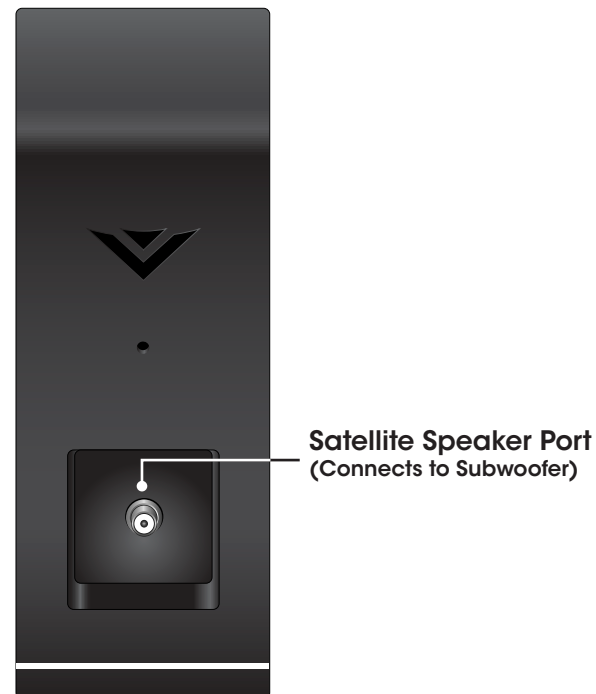
(Hold to force pair, See *Bluetooth Pairing* on page 22)

**Volume Up/Down**

## Back of Subwoofer



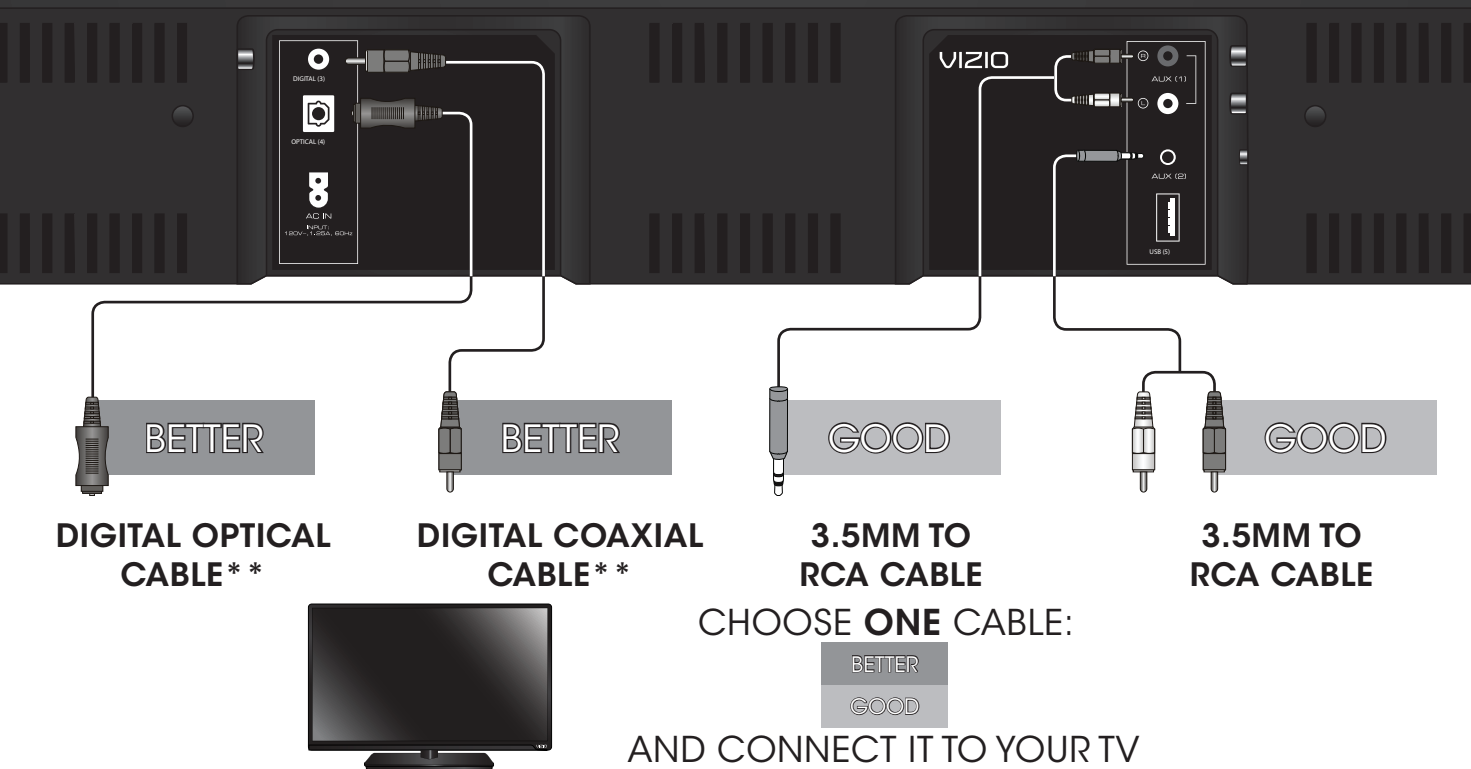
## Back of Satellite Speaker



# FIRST-TIME SETUP

1

Connect one of the included cables to ONE TV audio output as shown.\*



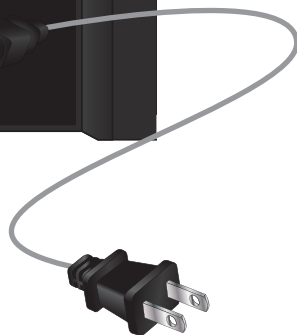
\*Not all TVs have the audio outputs shown above. To connect the Sound Bar directly to your other devices (Blu-ray player, game system, etc) see your device's user manual.

\*\*When using either of the Digital Inputs, if there is no audio: (A) try setting the TV output to PCM or (B) Connect directly to your Blu-ray/other source, some TVs do not pass through digital audio.

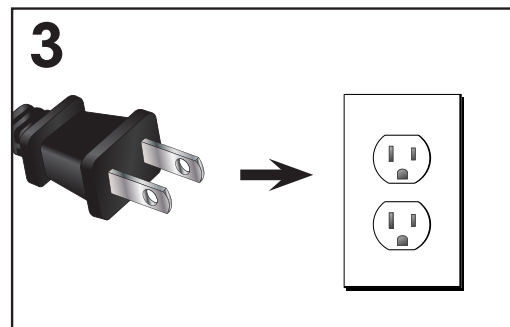




Connect a Power Cable to the Sound Bar.



Plug the Power Cable into a Power Outlet.

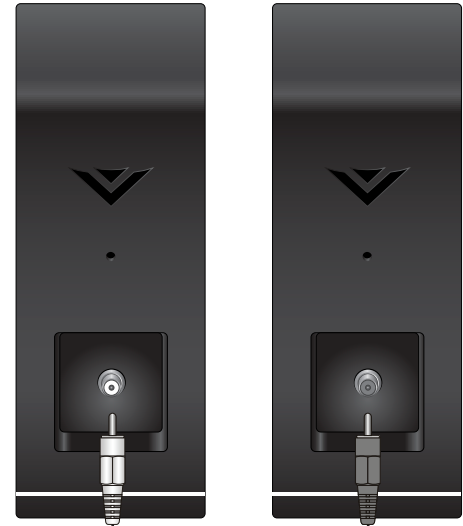


- 4** Connected the Satellite Speakers to the Subwoofer using the included Satellite Speaker Audio Cables.

**BACK OF SUBWOOFER**

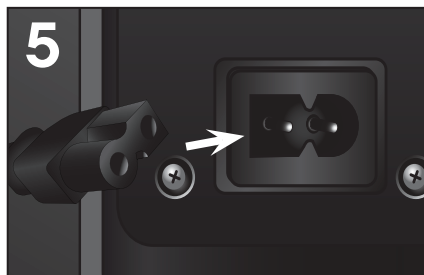


**BACK OF SATELLITE SPEAKERS**

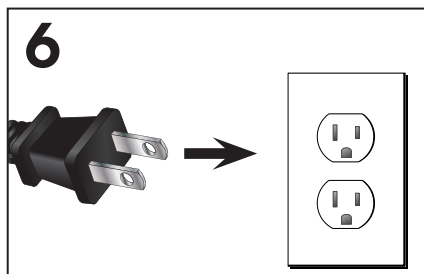


Match the color coded speaker cable to the matching speaker port.

## BACK OF SUBWOOFER



Connect a Power Cable to the Subwoofer.



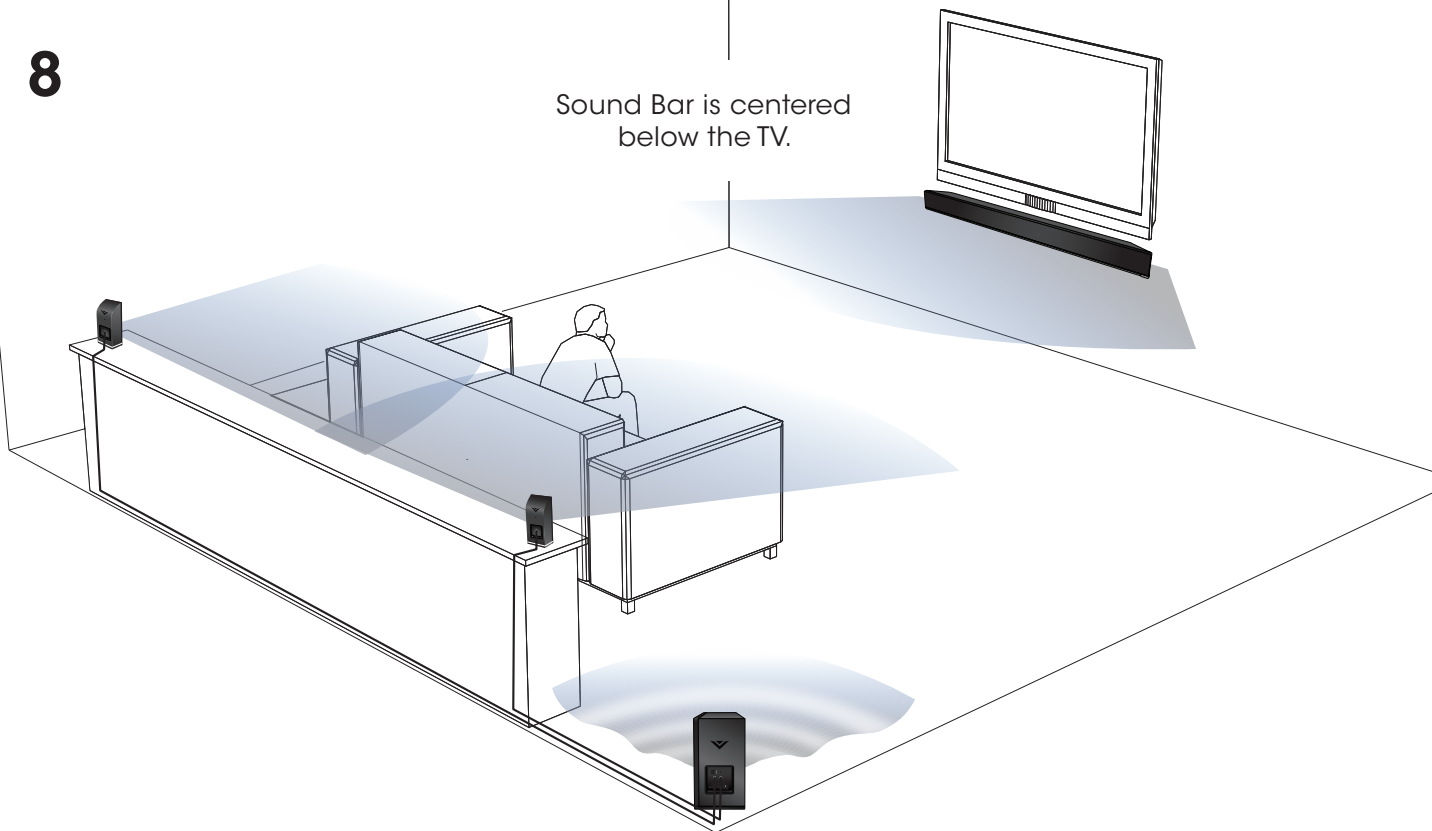
Plug the Power Cable into a power outlet.



Flip the Power Switch into the On position.

8

Sound Bar is centered  
below the TV.



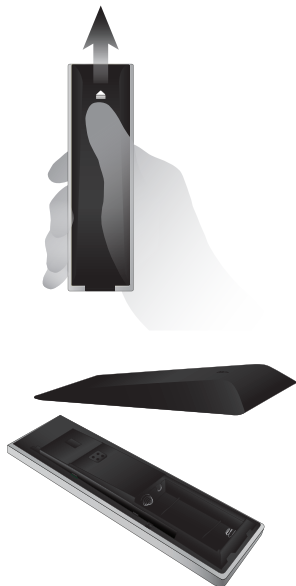
For the best surround sound experience, position the Sound Bar, Subwoofer, and Satellite Speakers as shown. The Sound Bar and Satellite Speakers should be close to ear level.

Note: If you have speaker stands for the satellite speakers, you can fasten the speaker wires along the stand with the included velcro cable ties.

9

Locate the arrow on the battery cover and gently slide it away from the remote with your thumb. Insert the included AAA batteries, matching the + and - symbols.

Gently slide the battery cover back into place.



10

Turn your TV on, then press the **Power** button on the remote to turn the Sound Bar on.

Press the **Input** button to switch between audio sources. For example, if you connected your TV to Input 1, set the Sound Bar to Input 1.

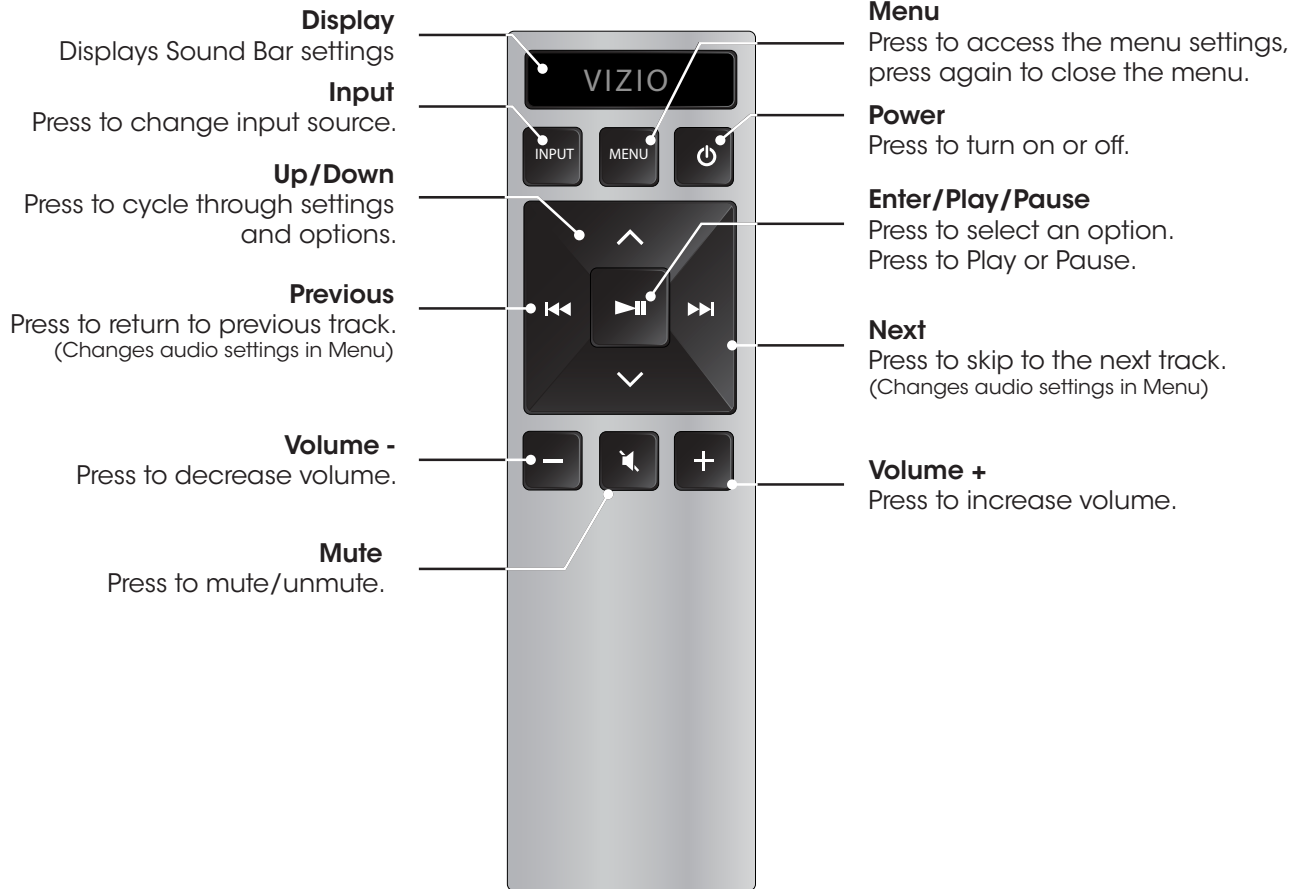
Setup is complete.

Input

Power



# USING THE REMOTE











# ADJUSTING SOUND BAR SETTINGS













## LED Indicators are located here

Press the **Menu** button and use the **Up/Down Arrow** buttons on the remote to access the different functions and acoustic settings of the Sound Bar. Each function and setting will be displayed on the remote control's LCD display. The LED Indicators will behave differently with each function.

Function	LED Behavior	Description
Bluetooth Pairing <b>BT Pair</b>	(When searching for device) Flash from Left to Right and back continuously. 	Press the <b>Enter</b> button on the remote. The Sound Bar will be discoverable for 15 minutes. You can now search for the Sound Bar (VIZIO S3851w) using your Bluetooth Device. The sound bar will power down if no device is found. <b>Note:</b> Set your Bluetooth device into pairing mode prior to the Sound Bar.
Bass Levels <b>Bass</b>	Two center LEDs indicate Bass level 0. 	Press the <b>Next/Previous</b> button to increase/decrease the bass level. The LED indicators will move to the right with increasing levels and to the left with decreasing levels.
Treble Levels <b>Treble</b>	Two center LEDs indicate Treble level 0. 	Press the <b>Next/Previous</b> button to increase/decrease the treble level. The LED indicators will move to the right with increasing levels and to the left with decreasing levels.
Center Levels <b>Center</b>	Two center LEDs indicate sound is centered. 	Press the <b>Next/Previous</b> button to increase/decrease the presence of the center channel. The LED indicators will move to the right when the center presence is increased and to the left when the center presence is decreased.
Surround Levels <b>Surround</b>	Two center LEDs indicate surround is centered. 	Press the <b>Next/Previous</b> button to increase/decrease the surround sound level. The LED indicators will move to the right with increasing levels and to the left with decreasing levels.
Surround Balance <b>Surr Bal</b>	Two center LEDs indicate surround balance is centered. 	Press the <b>Next/Previous</b> button to move the Surround Balance level towards the left/right rear channel speaker. The LED indicators will move to the right when levels are adjusted to the right and to the left when adjusted to the left.






Function	LED Behavior	Description
Subwoofer Levels <b>Subwoofer</b>	Two center LEDs indicate Subwoofer level 0. 	Press the <b>Next/Previous</b> button to increase/decrease the level of the subwoofer. The LED indicators will move to the right with increasing levels and to the left with decreasing levels.
Surround On/Off <b>Surnd</b>	Surround On:  Surround Off: 	Press the <b>Next/Previous</b> button to enable/disable Surround. When enabled (On), all inputs will produce 5.1 surround sound. When disabled (Off), 5.1 surround sound sources will be downmixed to 3.1 channels.
TruVolume On/Off <b>TruVol</b>	TruVolume On:  TruVolume Off: 	Press the <b>Next/Previous</b> button to enable/disable TruVolume. When enabled (On), TruVolume provides a consistent and comfortable volume level for a more enjoyable multimedia experience.
Night Mode On/Off <b>Night</b>	Night Mode On:  Night Mode Off: 	Press the <b>Next/Previous</b> button to enable/disable Night Mode. When enabled (On), the Sound Bar will lower bass frequency levels to provide a more quiet environment (ideal for apartment living and homes with sleeping children).
AV Delay <b>AV Delay</b>	Two LEDs on the left indicate no delay. 	Press the <b>Next/Previous</b> button to increase/decrease the amount of audio delay. The LED indicators will move to the right with increasing audio delay levels.
Speaker Test <b>Spkr Test</b>	—	Press the <b>Play</b> button to begin a speaker test. When the test begins, a voice will begin naming each speaker's location in the following order: Front Left, Center, Front Right, Rear Right, and Rear Left. The Subwoofer will emit a short burst of bass.



Function	LED Behavior	Description
TV Remote 	TV Remote On:  TV Remote Off: 	Press the <b>Next/Previous</b> button to enable/disable VIZIO TV Remotes. When enabled (On), you can use a VIZIO TV remote control to turn on the Sound Bar (using the TV <b>Volume Up</b> button) and control volume.
Eco Power On/Off 	Eco Power On:  Eco Power Off: 	Press the <b>Next/Previous</b> button to enable/disable Eco Power Mode. When enabled (On), the Sound Bar will go into standby after a period of inactivity.  <b>Note:</b> Enable this function if using a TV remote to control the sound bar.
Program Remote 	—	Press the <b>Next/Previous</b> and <b>Play</b> buttons to toggle and select and program your TV remote to control the <b>Volume Down</b> , <b>Volume Up</b> , and <b>Mute</b> functions on your Sound Bar. See Programming The Sound Bar on page 18 for more information.
Reset 	—	Press the <b>Next/Previous</b> and <b>Play</b> buttons to select and reset your remote and Sound Bar to the factory default settings. All paired Bluetooth devices will be unpaired. All programmed IR remotes will also be removed. See Resetting to Factory default Settings on page 19 for more information.
When a <b>Dolby Digital</b> or <b>DTS</b> signal is detected	Dolby Digital Logo  DTS Logo 	Dolby Digital and DTS are only available on either the <b>Coaxial In</b> or <b>Digital Optical Audio In</b> inputs. When a Dolby Digital or DTS signal is detected, the Dolby Digital or DTS logo will light up for 5 seconds before fading away.

# PROGRAMMING THE SOUND BAR

You can program your Sound Bar to accept TV remote IR commands. Press the **Menu** button on the remote, then use the **Up/Down** buttons to navigate to **Prg Remote**. Use the **Next/Previous** buttons to toggle through **Learn Vol -**, **Learn Vol +**, and **Learn Mute**.

Function	LED Behavior	Description
Learn Volume Down 	(Waiting to learn) Flash from Left to Right and back continuously.   All of the LEDs will blink twice to confirm. 	Press the <b>Play</b> button to put the Sound Bar into learning mode. While the Sound Bar is in learning mode, press the <b>Volume Down</b> button on the TV remote control. All of the LED Indicators on the Sound Bar will flash two times indicating that it has successfully recognized the TV remote.
Learn Volume Up 		Press the <b>Play</b> button to put the Sound Bar into learning mode. While the Sound Bar is in learning mode, press the <b>Volume Up</b> button on the TV remote control. All of the LED Indicators on the Sound Bar will flash two times indicating that it has successfully recognized the TV remote.
Learn Mute 		Press the <b>Play</b> button to put the Sound Bar into learning mode. While the Sound Bar is in learning mode, press the <b>Mute</b> button on the TV remote control. All of the LED Indicators on the Sound Bar will flash two times indicating that it has successfully recognized the TV remote.



When programming your Sound Bar, turn off your TV speakers. See your TV's manual for instructions on how to do this.



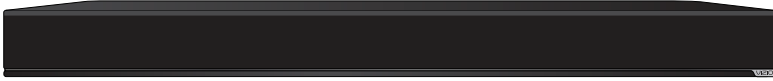
TV Remote

Ensure that both the Sound Bar and TV remotes are pointed at the front of the Sound Bar.

# RESETTING TO FACTORY DEFAULT SETTINGS

Function	LED Behavior	Description
Reset Reset No ↓ Reset Yes ↓ ConfirmYes ↓ Confirmed	All Indicator LEDs will flash three times confirming factory reset.	<p>To reset the Sound Bar to factory default settings:</p> <ol style="list-style-type: none"> <li>1. Press the <b>Menu</b> button on the remote control.</li> <li>2. Use the <b>Up/Down</b> buttons to navigate to <b>Reset No</b>.</li> <li>3. Press the <b>Next</b> button to navigate to <b>Reset Yes</b> and press the <b>Play</b> button.</li> <li>4. <b>ConfirmYes</b> is displayed. Press the <b>Play</b> button to continue.</li> <li>5. <b>Confirmed</b> is displayed. All of the Indicator LEDs on the sound bar will flash three times confirming the reset.</li> </ol> <p><b>Note:</b> All previously paired Bluetooth devices must be repaired.</p>

# RE-LINKING THE SUBWOOFER WITH THE SOUND BAR



What does pairing mean?  
Pairing means to wirelessly connect.

Your Subwoofer has already been paired with your Sound Bar by VIZIO. However, you may need to re-link the Subwoofer to the Sound Bar if there is no sound coming from the Subwoofer.



# 1

Back of Subwoofer

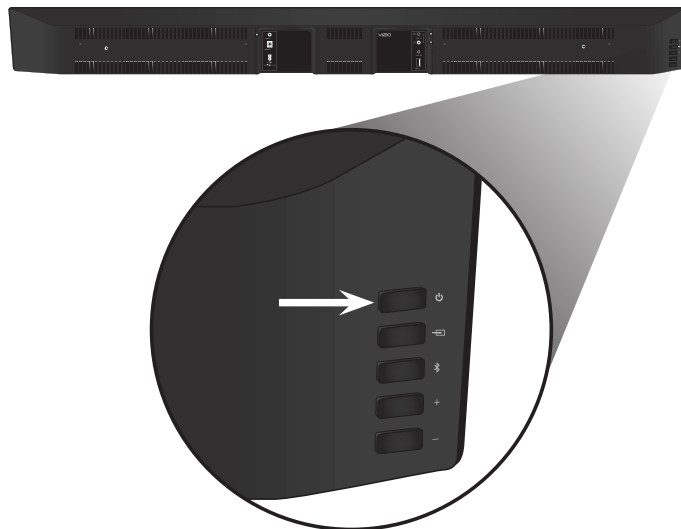


First confirm that the power switch is in the **ON** position.

Press and hold the **Pairing** button on the back of the Subwoofer for 5 seconds. The LED on the back of the Subwoofer will begin to blink.

# 2

Back of Sound Bar



Press and hold the **Power** button on the back of the Sound Bar for 5 Seconds. The LED indicators on the front will flash 3 times. The Subwoofer is now linked with the Sound Bar.

# BLUETOOTH PAIRING

To pair the Sound Bar with a Bluetooth device:

1. Press and hold the **Bluetooth** button on the Sound Bar for five (5) seconds or use the BT Pair menu option from the remote. When the Sound Bar is in Bluetooth Pairing Mode, the LED Indicators on the Display Panel on the front of the Sound Bar will light sequentially from left to right and back again.

Once the device is paired, the LED Indicators will stop flashing.

2. You can now search for the Sound Bar (VIZIO S3851w) using your Bluetooth device. For more information, see the documentation that came with your device.
3. Play audio from your Bluetooth device. Volume can be controlled on your source device and the Sound Bar.

## Back of Sound Bar



# USING BLUETOOTH MODE

Your Sound Bar supports music streaming from smartphones, tablets, and computers with Bluetooth capability. Device compatibility will vary, see your device's documentation for more information.

Once you have paired your source device to the Sound Bar, as long as you stay within range of the Sound Bar, your device should remain paired, even if you change the input on the Sound Bar.



Your Sound Bar is not equipped with a microphone, so it cannot operate as a hands-free device for a smartphone.

## Maximizing Signal

A Bluetooth signal has a range of up to 30 feet. Keep in mind that Bluetooth is a compressed audio format, so streamed music may lose some integrity when compared to a wired connection.

Try the following if your sound quality is less than optimal:

- If you hear any break-up or disconnect while streaming music from your device, move the source device closer to the Sound Bar.
- Be sure that there are no solid obstructions in the line-of-sight between the Sound Bar and the source device.
- Other wireless devices can affect Bluetooth range, including wireless security cameras, wireless video baby monitors, cordless phones, and microwave ovens. Turning off or moving these devices may improve Bluetooth range.

# ADVANCED SETUP

## Back of Sound Bar



**DIGITAL OPTICAL  
CABLE**



Game Console

**DIGITAL COAXIAL  
CABLE**



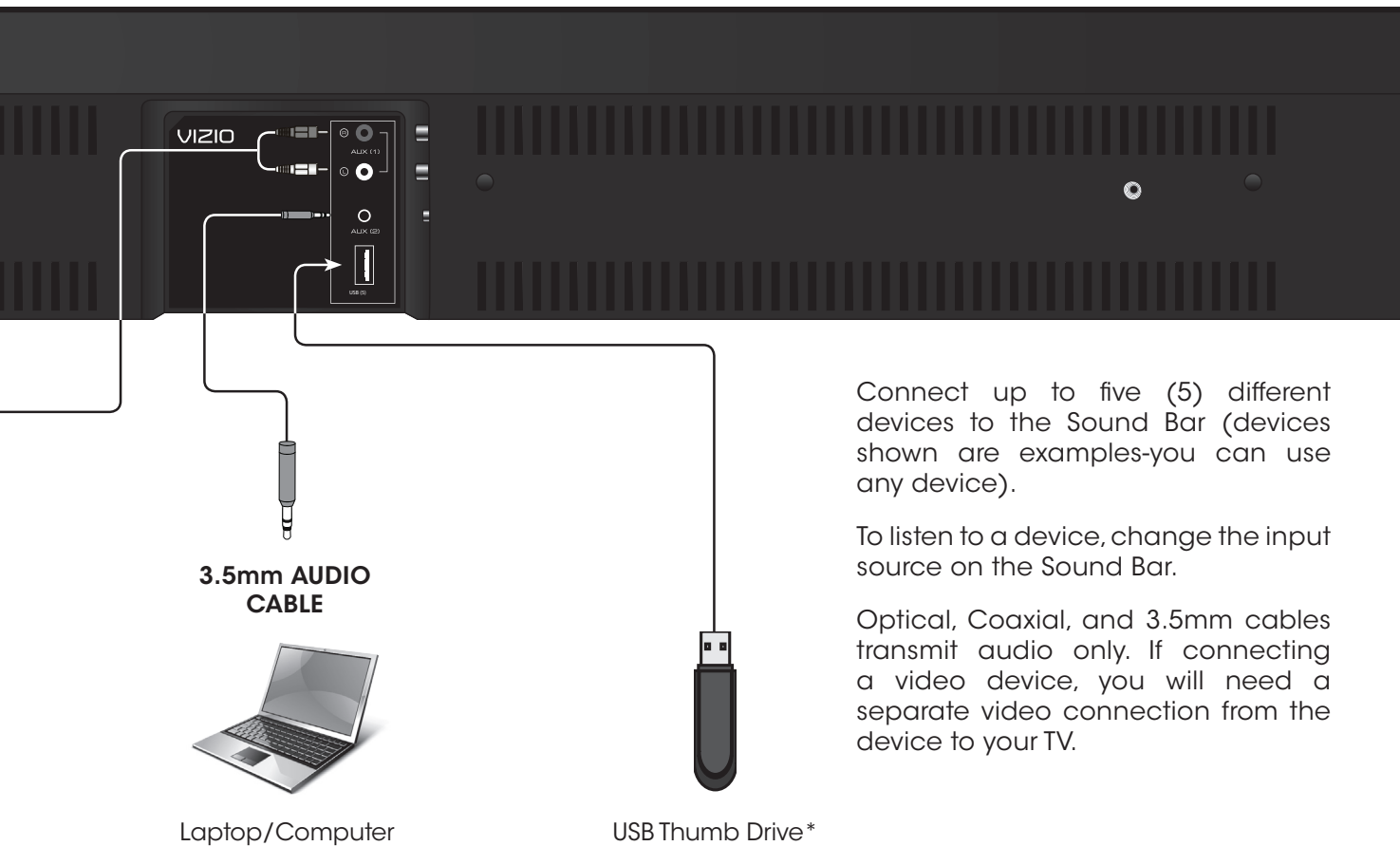
Network Media Player

**RCA AUDIO  
CABLE**



Tablet/MP3 Player





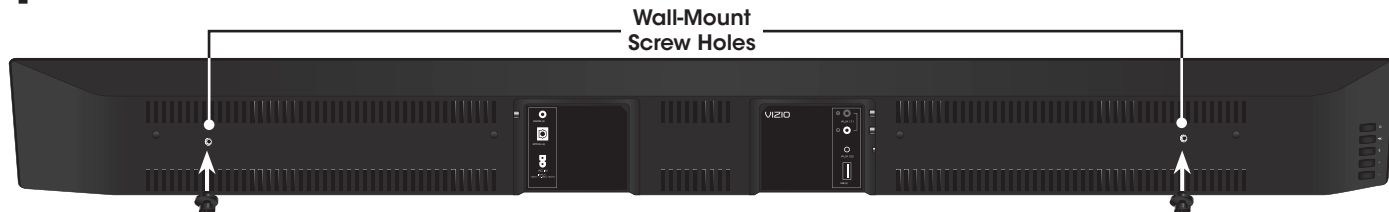
Connect up to five (5) different devices to the Sound Bar (devices shown are examples-you can use any device).

To listen to a device, change the input source on the Sound Bar.

Optical, Coaxial, and 3.5mm cables transmit audio only. If connecting a video device, you will need a separate video connection from the device to your TV.

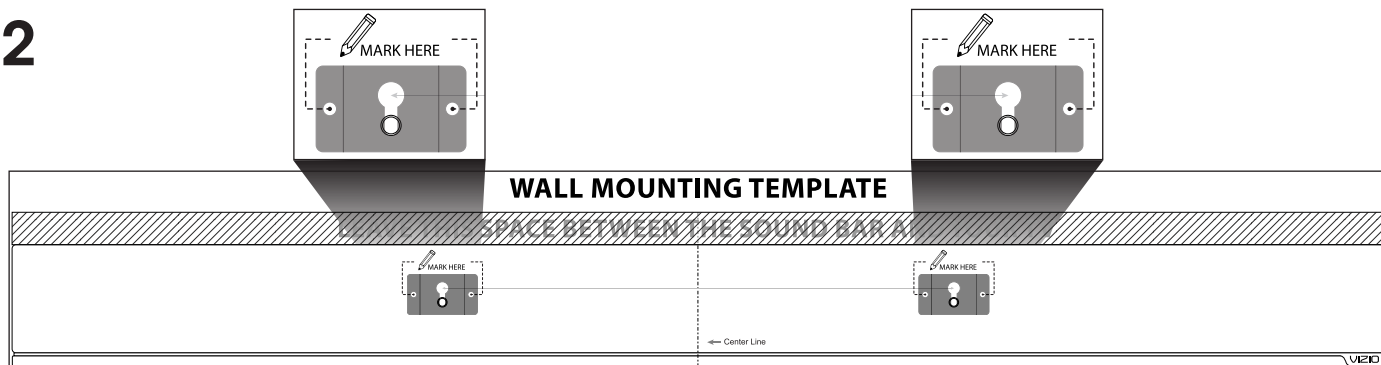
# WALL MOUNTING THE SOUND BAR

1



Insert and tighten two Wall-Mount Screws with a Phillips-head screwdriver into the Wall-Mount Screw Holes.

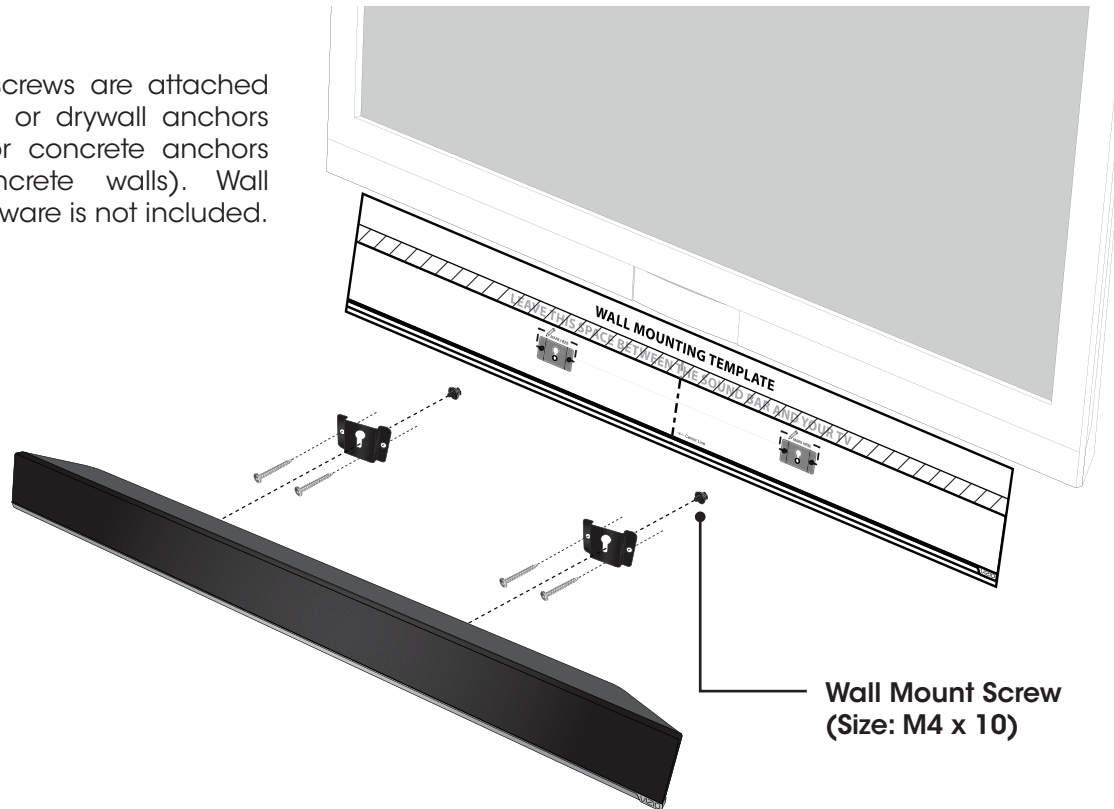
2



Place the included wall mounting template against the wall under your TV. Mark the four bracket holes using a pencil.

3

Be sure your screws are attached to wood studs or drywall anchors (for drywall) or concrete anchors (for brick/concrete walls). Wall mounting hardware is not included.

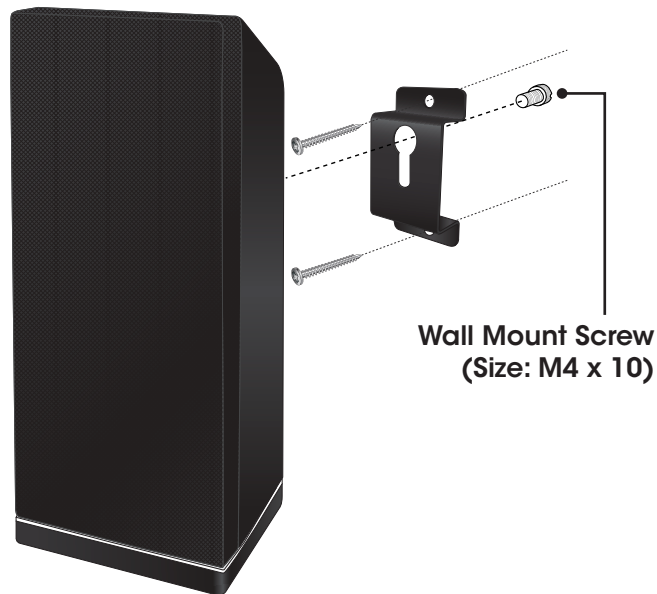


If you are unfamiliar with power tools or the layout of electrical wiring in the walls of your home, consult a professional installer.

# WALL MOUNTING THE SATELLITE SPEAKERS

1. Attach the Wall Mount Screw to the back of the Satellite Speaker.
2. Attach the wall mount bracket to the wall.
3. Plug the speaker cable into the back of the Satellite Speaker.
4. Align and mount the Satellite Speaker with the Wall Mount Bracket.






Be sure your screws are attached to wood studs or drywall anchors (for drywall) or concrete anchors (for brick/concrete walls). Wall mounting hardware is not included.



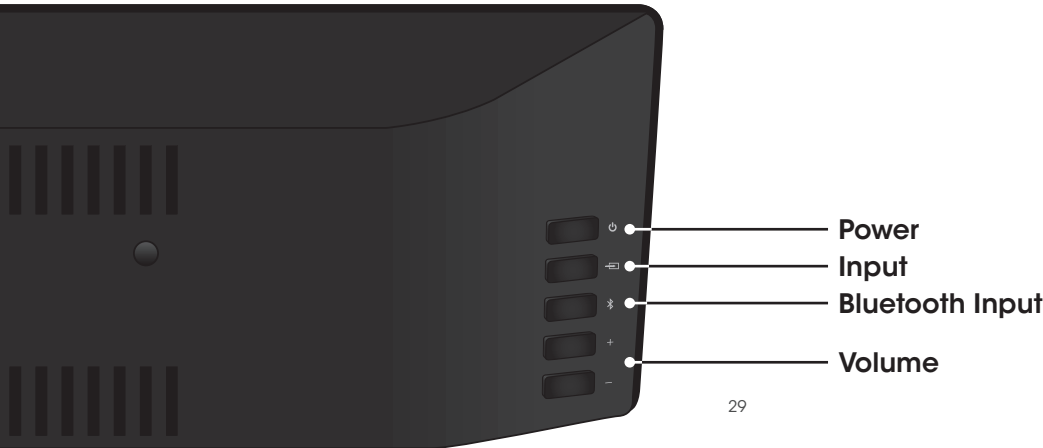
If you are unfamiliar with power tools or the layout of electrical wiring in the walls of your home, consult a professional installer.

# USING BUTTON COMBINATIONS

There are 3 functions triggered by button combinations on the Sound Bar.

Function	LED Behavior	Description
Factory Reset	All 12 LEDs will flash 3 times: 	Reset the Sound Bar to the factory default settings. To perform a Factory Reset, <u>Press and Hold</u> the <b>Bluetooth</b> (⌵) and <b>Volume Down</b> (—) buttons for <b>5 seconds</b> . <b>Note: This will erase all settings and preferences that you have set.</b>
VIZIO TV Remote Control	Enable VIZIO TV Remote:  Disable VIZIO TV Remote: 	Enable/disable the use of a VIZIO TV remote control to power on and adjust the volume of the sound bar. To enable/disable this function, <u>Press and Hold</u> the <b>Power</b> (⏻) and <b>Volume Up</b> (+) buttons for <b>5 seconds</b> .
Energy Star	Enable Energy Star:  Disable Energy Star: 	When the Energy Star setting is enabled, the sound bar will automatically power down after a period of inactivity. When disabled, the sound bar will remain powered on until you turn it off. To enable/disable this function, <u>Press and Hold</u> the <b>Power</b> (⏻) and <b>Volume Down</b> (—) buttons for <b>5 seconds</b> . <b>Note: Energy Star setting is enabled by default.</b>

## Back of Sound Bar



# VIZIO RECOMMENDS



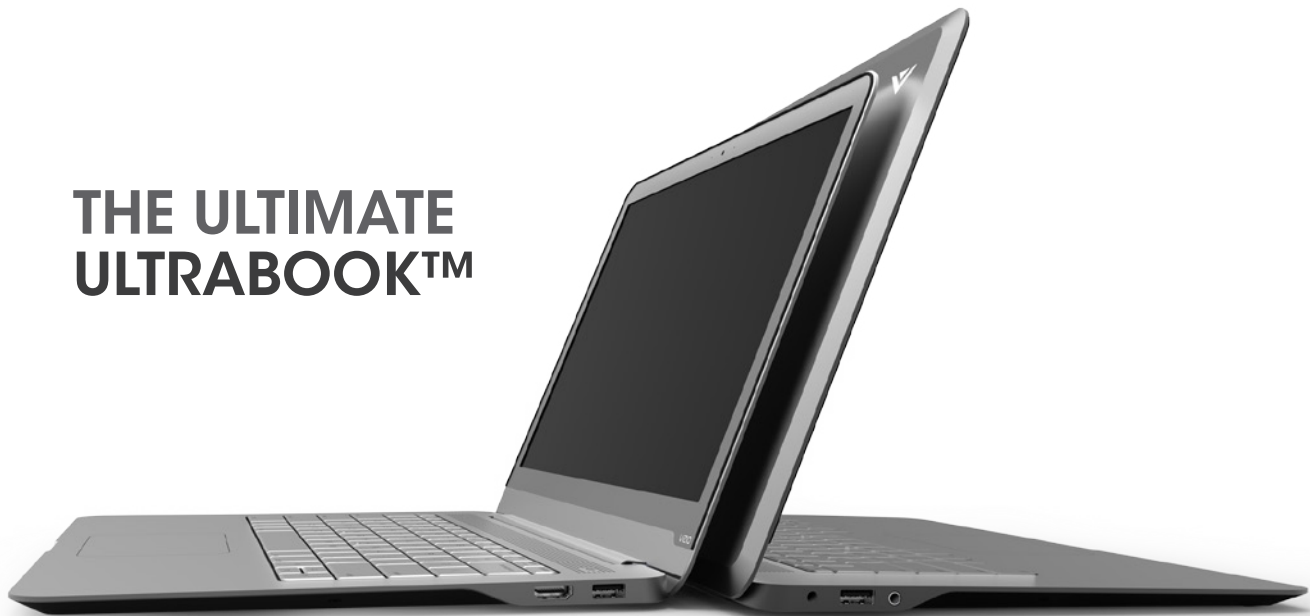
The VIZIO Co-Star™ Stream Player merges live TV and streaming entertainment into one experience, turning any HDTV into the ultimate smart TV. Using the latest version of Google TV™, Co-Star decks out your existing HDTV with apps, full-screen Web browsing and the best in streaming entertainment. And with 1080p Full HD resolution, built-in Wi-Fi, and 3D-readiness, VIZIO Co-Star is the ultimate entertainment upgrade for any high-definition television.

Available at [www.VIZIO.com](http://www.VIZIO.com)

This Product Sold Separately

# VIZIO RECOMMENDS

## THE ULTIMATE ULTRABOOK™



### 14" THIN+LIGHT

With uncompromising performance, and premium picture and audio quality in a remarkably thin profile, the VIZIO Thin+Light is the Ultrabook that's impossible to ignore. Ultra-responsive and ultra-portable, the VIZIO Thin+Light boots up instantly and goes wherever you do. If good things come in small packages, this must be the best there is.

Available at [www.VIZIO.com](http://www.VIZIO.com)

This Product Sold Separately

Do You Have Questions? Find Answers At

# SUPPORT.VIZIO.COM

## Find help with:

- New Product Setup
- Connecting Your Devices
- Technical Problems
- Product Updates
- And More



**Live Chat  
Support Available**

**You can also contact our  
award-winning support team at:**

**Phone: (877) 878-4946 (TOLL-FREE)**

**Email: [techsupport@VIZIO.com](mailto:techsupport@VIZIO.com)**

## Hours Of Operation:

Monday - Friday: 5 AM TO 8 PM (PST)

Saturday - Sunday: 7 AM TO 4 PM (PST)





# HELP & TROUBLESHOOTING

There is no power.

- Press the **POWER** button on the remote control or on the top of your Sound Bar.
- Ensure the power cord is securely connected.
- Plug a different device into the electrical outlet to verify that the outlet is working correctly.

There is no sound.

- Increase the volume. Press **Volume Up** on the remote control or on the top of your Sound Bar.
- Press **MUTE** on the remote to ensure the Sound Bar is not muted.
- Press **INPUT** on the remote or on the top of your Sound Bar to select a different input source.
- When using either of the Digital Inputs, if there is no audio: (A) try setting the TV output to PCM or (B) Connect directly to your Blu-ray/other source, some TVs do not pass through digital audio.
- Your TV may be set to variable audio output. Confirm that the audio output setting is set to FIXED or STANDARD, not VARIABLE. Consult your TV's user manual for more detailed information.
- If using Bluetooth, ensure that the volume on your source device is turned up and that the device is not muted.
- Use the Speaker Test function on the remote to perform a channel check on each speaker. See *Adjusting Sound Bar Settings* on page 15.

I hear buzzing or humming.

- Ensure all cables and wires are securely connected.
- Connect a different source device (TV, Blu-ray player, etc) to see if the buzzing persists. If it does not, the problem may be with the original device.
- Connect your device to a different input on the Sound Bar.

The remote isn't working.

- Replace the remote batteries with new ones.
- Point the remote directly at the Sound Bar when pressing a button.
- If using a Bluetooth connection, some of the buttons on the remote may not be supported by the streaming application. (e.g. Pandora doesn't support the Back button.)

There is no sound coming from the Subwoofer.

- If the light on the Subwoofer is blinking in a slow pattern, you will need to pair the Subwoofer with the Sound Bar. See *Re-linking the subwoofer with The sound bar* on page 20.
- Move the Subwoofer closer to the Sound Bar.
- Turn the Subwoofer power switch to ON.
- To conserve power, the Subwoofer will automatically enter a low power state when not in use. It may take up to 10 seconds for the Subwoofer to link after the Sound Bar is turned on.
- Use the Speaker Test function on the remote to perform a channel check on each speaker. See *Adjusting Sound Bar Settings* on page 15.

There is no sound from the satellite speakers.

- Ensure the satellite speaker wires are securely connected. These wires occasionally loosen during setup.
- Ensure that the Subwoofer is properly linked to the Sound Bar. If the light on the Subwoofer is blinking in a slow pattern, you will need to pair the Subwoofer with the Sound Bar. See *Re-linking the subwoofer with The sound bar* on page 20.
- The Surround levels may be turned down. See *Adjusting Sound Bar Settings* on page 15.
- Turn on the Surnd (Surround) function from the remote control. See *Adjusting Sound Bar Settings* on page 15.
- Use the Speaker Test function on the remote to perform a channel check on each speaker. See *Adjusting Sound Bar Settings* on page 15.

# ONE-YEAR LIMITED WARRANTY

## ON PARTS AND LABOR

Covers units purchased as new in United States and Puerto Rico Only

VIZIO provides a warranty to the original purchaser of a new Product against defects in materials and workmanship for a period of one year of non-commercial usage and ninety (90) days of commercial use. If a Product covered by this warranty is determined to be defective within the warranty period, VIZIO will either repair or replace the Product at its sole option and discretion.

To obtain warranty service, contact VIZIO Technical Support via email: TechSupport@VIZIO.com or via phone at 877 MY VIZIO (877.698.4946) from 5:00AM to 8:00PM Monday through Friday and 7:00AM to 4:00PM Saturday and Sunday, Pacific Time, or visit [www.VIZIO.com](http://www.VIZIO.com). PRE-AUTHORIZATION MUST BE OBTAINED BEFORE SENDING ANY PRODUCT TO A VIZIO SERVICE CENTER. Proof of purchase in the form of a purchase receipt or copy thereof is required to show that a Product is within the warranty period.

## Parts and Labor

There will be no charge for parts or labor during the warranty period. Replacement parts and Products may be new or recertified at VIZIO's option and sole discretion. Replacement parts and Products are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service or replacement, whichever is greater.

## Type of Service

Defective Products must be sent to a VIZIO service center to obtain warranty service. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer. PRE-AUTHORIZATION IS REQUIRED BEFORE SENDING ANY PRODUCT TO A VIZIO SERVICE CENTER FOR WARRANTY SERVICE.

Product returns to VIZIO's service centers must utilize either the original carton box and shipping material or packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the covered Product to the VIZIO service center.

## Limitations and Exclusions

VIZIO's one-year limited warranty only covers defects in materials and workmanship. This warranty does not cover, for example: cosmetic damage, normal wear and tear, improper operation, improper voltage supply or power surges, signal issues, damages from shipping, acts of God, any type of customer misuse, modifications or adjustments, as well as installation and set-up issues or any repairs attempted by anyone other than by a VIZIO authorized service center. Products with unreadable or removed serial numbers, or requiring routine maintenance are not covered. This one year limited warranty does not cover Products sold "AS IS", "FACTORY RECERTIFIED", or by a non-authorized reseller.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. VIZIO'S TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER INCLUDING VIZIO'S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT. VIZIO SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, LOSS OF INFORMATION OR DATA, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE. CHECK [www.VIZIO.com](http://www.VIZIO.com) FOR THE MOST CURRENT VERSION.

# SPECIFICATIONS

- Sound Bar:** Three 3" Full-Range Drivers
- Satellite Speakers:** 2½" Full-Range Transducer
- Subwoofer:** 6" Subwoofer Driver
- Inputs:**
  - 1 x 3.5mm Stereo Audio
  - 1 x RCA Stereo Audio
  - 1 x Optical (Toslink)
  - 1 x USB
  - 1 x Digital Coaxial Audio

- Sound Pressure Level (System):** 102 dB
- Frequency Response (System):** 50 Hz - 20 KHz
- Voltage:** 120 VAC, 60 Hz
- Compliances:** UL, CSA, FCC

# LEGAL & COMPLIANCE

## FCC Class B Radio Interference Statement

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### Notice:

1. The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
2. Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.
3. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.

## RF Exposure Information

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. This device complies with FCC radiation exposure limits set forth for an uncontrolled environment.

## IC Statement

Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

## IC Radiation Exposure Statement

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

## Disposal and Recycling

You must dispose of this product properly, according to local laws and regulations. Because this product contains electronic components and a battery, it must be disposed of separately from household waste. Contact local authorities to learn about disposal and recycling options.

## Other:

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End Product Labeling: The final end product must be labeled in a visible area with the following: "Contains transmitter module IC: 7825A-AINSM5D2".

Digital apparatus (ICES003), CAN ICES-3 (B)/NMB-3(B)

The Country Code Selection feature is disabled for products marketed in the US/Canada.

Co-located: This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

The device could automatically discontinue transmission in case of absence of information to transmit, or operational failure. Note that this is not intended to prohibit transmission of control or signalling information or the use of repetitive codes where required by the technology.

The device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems;

The maximum antenna gain permitted (for devices in the 5725-5825 MHz band) to comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate, as stated in RSS-210 Annex 9 A9.2(3).

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.



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This product qualifies for ENERGY STAR in the "factory default" setting and this is the setting in which power savings will be achieved. Changing the factory default settings or enabling other features will increase power consumption that could exceed the limits necessary to qualify for ENERGY STAR rating

We want to help you save energy.

